Annex VI - Communication and Visibility Plan ENPI/2015/365-717

Enhanced Support to the Independent Electoral Commission and the Judiciary in Jordan (2016–2017)

This Communication and Visibility Plan (CVP) is prepared within the European Union and UNDP Contribution Agreement for an Action/Project 'Enhanced Support to the Independent Electoral Commission and the Judiciary in Jordan (2016–2017)'.

The CVP has also been prepared to cover related activities within the European Union and UNDP Contribution Agreement for an Action/Project 'Support to the Electoral Cycle in Jordan: Support to the Independent Election Commission (2012-2017)' (ENPI2012/298504, as revised). Both Actions are implemented within the UNDP Project Document 'Support to the Electoral Cycle in Jordan' (SECJ), which was signed by UNDP and the Independent Election Commission (IEC) of Jordan in 2012. The project is a multi-donor project that is co-financed by the European Union and UNDP.

At the request of the EU, this CVP has also been prepared to include activities that will complement visibility for related Actions that have been conducted under the EU Delegation to Jordan 'Support to the Electoral Process Programme' (SEPP), which has included funding for both UNDP Actions and also other activities related inter alia to support for civil society and media.

This CVP will be implemented in line with the 'Joint Visibility Guidelines for EC-UN Action In The Field'.1

1. Overall Communication Objective

The primary communication and visibility objectives of this CVP are:

- To provide appropriate visibility for EU funding to the UNDP SECJ project and its support to the Independent Election Commission and other actors
- To raise awareness of activities funded under the EU SEPP towards supporting the electoral process in Jordan

 $^{^1\} https://ec.europa.eu/europeaid/sites/devco/files/guidelines-joint-visibility-eu-un_en.pdf$

2. Target Groups and Specific Objectives

The key target groups for this CVP are:

Target Group

- Independent Election Commission of Jordan
- Jordanian Civil Society
- Jordanian Political Parties
- Jordanian Media
- Government of Jordan
- Parliament of Jordan
- Judiciary within Jordan
- Jordanian Public
- EU Member States in Jordan
- International Community in Jordan
- Interested EU citizens
- Interested citizens globally

Specific Objective

To emphasize EU and UNDP support towards the development of the IEC as a credible and professional election management body

To raise awareness of EU support for engagement of civil society in improved electoral processes in Jordan

To raise awareness of EU and UNDP support for engagement of political parties to engage in electoral processes

To raise awareness of EU support for the role of the media in electoral processes

To emphasize the contribution of the EU and UNDP as partners with Jordan in building democratic institutions through the holding of credible elections

To emphasize the contribution of the EU and UNDP as partners with Jordan in building democratic institutions through the holding of credible elections

To emphasize the EU and UNDP support for the role of the judiciary in ensuring credible and transparent elections

To emphasize the contribution of the EU and UNDP as partners with Jordan in building democratic institutions through the holding of credible elections

To emphasize the impact of EU support to the holding of credible elections

To raise awareness of EU support to the electoral process in Jordan

To emphasize the contribution of the EU in building democratic institutions in Jordan through the holding of credible elections

To emphasize the contribution of the EU and UNDP as partners in building democratic institutions in Jordan through the holding of credible elections

3. Period for Communication Activities

The period of the Action is January 2016-March 2017 (14 months). During this period, it is envisaged that: (i) parliamentary elections will take place by January 2017 (ii) new legislative frameworks will come into place for parliamentary elections and municipal elections (iii) preparations will commence ahead of municipal elections expected in August 2017 (iv) a new electoral framework may be adopted to allow for the holding of Governorate Council elections on an as yet unknown date.

As a number of EU-funded activities under the UNDP SECJ project and the EU SEPP programme have already taken place, the CVP will include the gathering and archiving of relevant archive of communication/visibility materials that have already been implanted.

4. Type of Communication Activities and Tools

Within this Action, the CVP envisages the following communication activities and tools:

- Project Internal/External Papers and Presentations prepared by UNDP for limited distribution
- Project Publications/Materials prepared by UNDP for wider/public distribution
- IEC Publications/Materials prepared by UNDP on behalf of the IEC
- UNDP Internal/External Events organised by UNDP where materials will include handouts, agendas, presentations, etc.
- IEC Internal/External Events organised by UNDP on behalf of the IEC, where materials will include handouts, agendas, presentations, etc.
- IEC Website,
- UNDP Websites (in Jordan and globally)
- IEC Social Media (Facebook, Twitter)
- UNDP Social Media (in Jordan and globally)
- EU SEPP Publications/Materials prepared by UNDP on behalf of the EU
- Project videos prepared by UNDP



5. Visibility Methods

This CVP envisages the following visibility methods:

Visibility Method	Description
SECJ Project Header	The Project Header features on papers/presentations/materials, and incorporates three logos and the title of the SECJ project. The 'EU Flag' logo will be incorporated into a standard project header alongside the UNDP logo and the IEC logo. For documents in English, the 'EU Flag' logo will be placed in the right-top corner of the project header. The IEC logo in the centre. The UNDP logo will be placed in the left hand corner. The order will be reversed for documents in Arabic. In cases where SECJ documents are produced outside of the scope of the IEC, the project header will include the EU Flag and UNDP logos only.
 SECJ Project Information 	There will be a brief written description of the project including acknowledgment of EU funding.
 SECJ Verbal Acknowledgement 	A verbal acknowledgment of EU and UNDP support is made
 SECJ Roll-Up/Banner 	Used at events, roll-ups highlight the EU/IEC/UNDP partnership
SECJ Posters	Graphics produced by the SECJ project will be prepared as posters for distribution
 EU SEPP Programme Header 	For all non-SECJ visibility related material, the EU SEPP logo will be used, on documentation or e.g.
<u> </u>	as a roll-up. For on-going EU SEPP's activities with other agencies, variants of the logo may be used.
 EU SEPP Materials 	Materials produced under the EU SEPP to be distributed at EU SEPP events
• EU invitation	Representatives of the EU will be invited
• EU links	Links to EU websites or social media



6. Communication and Visibility Activities

6.1 SECJ Project Activities (i.e. activities conducted by UNDP in conjunction with support to the IEC)

Output/Activity	Likely Content	Target Group	Languages	Visibility Tools	Regularity
Advisory Notes	Technical analysis and advice on specific	IEC / Judiciary ²	English	Project Header	Monthly
	areas of electoral policy and practice	(limited distribution)	Arabic		
Internal Briefing	Technical background analysis on specific	IEC / Judiciary	English	Project Header	Monthly
Papers/Presentations	areas of electoral information, policy and	(limited distribution)	Arabic	Project Information	1 to
	practice			Verbal Acknowledgement	
External Briefing	Background information and analysis on	All Target Groups	English	Project Header	Quarterly
Papers/Presentations	specific electoral issues of public interest	11111	Arabic	Project Information	
1				Verbal Acknowledgement	
Info Graphics	Graphic presentations of electoral	All Target Groups	English	Project Header	Quarterly
	information (e.g. calendars, designs, etc.)		Arabic	Project Information	
				SECJ Posters	
Translations	Working translation of legislation,	All Target Groups	English	Project Information	Quarterly
	regulations, procedures, etc.		Arabic		
Internal Events/	Events organised at IEC under the SECJ	IEC / Judiciary	English	Project Header	Monthly
Workshops	project	(limited participation)	Arabic	Project Roll-Ups	
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External	Events organised with IEC and/or other	IEC/ Judiciary / Civil	English	Project Header	Monthly
Events/Workshops *	stakeholders	Society / Media /	Arabic	Project Roll-Ups	
		Political Parties		Verbal Acknowledgement	
				EU SEPP Materials	
				EU invitation	

² The Judiciary will be provided with Advisory Notes etc. on issues relevant to their role on Electoral Dispute Resolution.

^{*} These activities may be subject to an IEC request to UNDP for a waiver because of sensitivities related to donor support in Jordan. See 6.5 below.

Internal IEC materials	Materials prepared by UNDP for use	IEC / Judiciary	Arabic	Project Information	Quarterly
7fc	within IEC (e.g. procedural guidelines)	(limited distribution)			
External IEC materials	Materials prepared by UNDP on behalf of	All Target Groups	Arabic	Project Information	Quarterly
冰	IEC to share with other stakeholders (e.g.		English		
	procedural handbook, campaign materials)				
IEC website *	Online publication of electoral information	All Target Groups	Arabic	Project Information	On going
	_		English		
IEC Social Media *	Online updates of IEC activities	All Target Groups	Arabic	Project Information	On going
			English	EU links	
UNDP websites	Online publication of articles on SECJ	All Target Groups	Arabic	Project Information	On going
01(151)110051115	activities		English	EU links	
UNDP Social Media	Online updates of SECJ activities	All Target Groups	Arabic	Project Information	On going
	_		English	EU links	
SECJ Video	Video of SECJ project activities	All Target Groups	Arabic	Project Header	Once
		·	English	Project Information	
				Verbal Acknowledgement	

6.2 EU SEPP Activities (i.e. activities conducted by UNDP on behalf of the EU Delegation)

Output/Activity	Likely Content	Target Group	Languages	Visibility Tools	Regularity
EU SEPP Materials (i.e. leaflets, brochures, posters, roll-ups)	Information on EU supported initiatives, including 'success stories' related to SECJ and other activities	All Target Groups	English Arabic	EU SEPP Header EU links	Quarterly
EU SEPP Video	Short video on EU supported initiatives, including 'success stories' related to SECJ and other activities	All Target Groups	English Arabic	EU SEPP Header	Once
Website	Basic background information on EU SEPP activities including archive of materials produced under projects	All Target Groups	English Arabic	EU SEPP Header EU SEPP materials EU links	Monthly

Briefings for	Integration of EU SEPP information in to	All Target Groups	English	EU SEPP Header	Monthly
Journalists /	regular EU meetings with media (through		Arabic	EU SEPP materials	
universities, etc.	meetings organised/called by EU			EU links	
	Delegation)				

6.3 Co-branding of Communications and Visibility Materials

The IEC also receives support and technical assistance from the United States Agency for International Development (USAID) via a project implemented by the International Foundation for Electoral Systems (IFES). In some circumstances, an activity (such as an event or a material) will have benefited from support from both EU/UNDP and USAID/IFES. In such cases, there will be 'co-branding' where a header will show e.g. the five logos of UNDP/EU/IEC/USAID/IFES, and project information will highlight the joint nature of the support.

Through the SECJ project, the IEC also engages with the UNDP Regional Electoral Project, which is funded by Sweden. In cases where SECJ activities are complemented by activities funded by the Regional Project, there will be 'co-branding' where a header will show e.g. the four logos of UNDP/IEC/Sweden/EU, and project information will highlight the joint nature of the support.

6.4 Co-branding in case of additional donors to the SECJ

It is possible that the SECJ project may receive additional funds from other donors. In the case of additional donors, the Project Header and the Project Information will be amended accordingly. Donors will be displayed equitably, with the EU receiving priority in terms of acknowledgment and placing of logos.

6.5 Waivers in case of sensitivity

In cases where the SECJ project undertakes activities on behalf of the IEC with external stakeholders (such as running of public campaign, or production of manual), it is recognised that there may be public sensitivities on the presence of international organisations. In these circumstances, it may be appropriate for there to be no EU/UNDP visibility (i.e. no header, no project information). These cases will be identified by the IEC in consultation with the UNDP, whereupon a written note for a waiver will be prepared.

7. Responsibility for Communications and Visibility

The management and implementation of this CVP will be the responsibility of the SECJ Project Team. Specifically, the Project Chief Technical Adviser (CTA) will supervise the implementation of activities through the Project Team, which will include Communications/Outreach Advisors. The CTA will liaise with UNDP Communications Team at the Country Office and Globally.

The CTA will manage communications and visibility for the SECJ project in accordance with the 'Joint Visibility Guidelines for EC-UN Action In The Field' and the available financial resources. In this regards, the CTA or his/her delegate will liaise with the Communications Teams of the EU Delegation in Jordan and the IEC to ensure smooth and cooperative collaboration on all issues of visibility and communication.

The implementation of this CVP for the SECJ project is proposed on the assumption that the IEC accepts and facilitates the carrying of project headers etc. as described, except in cases where a waiver is requested because of issues of sensitivity. In the case that the IEC does not accept or facilitate the implementation, the issue will be resolved at a meeting of the Project Technical Committee.

The CTA will manage communications and visibility of the EU SEPP activities in liaison with the EU Delegation and the implementing agencies contracted by the EU to deliver those activities. The EU Delegation will instruct those agencies to engage with UNDP to facilitate the implementation of communication of these activities.

The CTA will report quarterly on the implementation of this CVP as part of the standard reporting structure.

Feedback on the implementation of this CVP will be provided by the EU Delegation on an on-going basis and at quarterly meetings of the Project Technical Committee. UNDP will endeavour to gather qualitative/quantitative data on the impact of communications and visibility activities through e.g. focus groups, surveys, data analysis, depending on available resources.

8. Resources for Communications and Visibility

The cost of the implementation of this CVP will be included as a specific budget line of €27,360 (US\$30,000) within the Action for visibility materials. In addition, the cost for the management of this CVP will be covered by the salary of the CTA, the project team, etc. The CTA will decide on the appropriate allocation of the budget for the implementation of this CVP.